



## QUALITY POLICY

Ord Group Ltd is a company dedicated to quality, professionalism and the highest standard of service. The Quality Objectives of Ord Group Ltd are to:-

- Provide the products and service expected by its customers to meet their specific requirements
- Work closely with customers to improve the quality of products and service, and enhance customer satisfaction
- Comply with relevant legislation and regulations applicable to industry
- Promote a high level of awareness and commitment within the Company by use of appropriate training
- Encourage and support staff development and the use of best practice throughout by actively supporting continuing professional development of staff
- Comply with, and continually improve the effectiveness of, the quality management system by establishing objectives and recommending improvements as appropriate

Ord Group Ltd maintains its high standard by operating qualitative management systems designed to meet with the requirements of the International Quality Standard BS EN ISO 9001, and also complies with the 8 principles of quality management.

The success of Ord Group Ltd is attributable to a firm commitment to providing the products and service expected by its customers.

**Signed:**

**Managing Director**

**Date: July 2022**